

# NONPROFIT BOARD GOVERNANCE

## SYLLABUS

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*Written & Delivered By:*



# PEREGRINE

— GLOBAL SERVICES —

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**ACADEMICS • LEADERSHIP • PUBLICATIONS**

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## **Nonprofit Board Governance**

### **Overview**

There are many types of nonprofit boards including both private nonprofit such as a local United Way Board of Directors or governmental oversight such as a local Public Library Board of Directors who are appointed by elected officials. The board of directors determines the strategic direction of the organization, sets goals, establishes appropriate policies, and hires and supervises the entity's executive director. The board of directors also provides budgeting and fiscal oversight and in the case of nonprofits, conducts fundraising activities.

The purpose of this module is to assist board members discharge their duties and obligations while serving on a board of directors. The focus of this module is on nonprofit and governmental boards.

This module is not intended for the unique and regulatory nature of for-profit corporate boards.

### **Learners**

This module is designed for leaders who are directly involved with a nonprofit or governmental board of directors. This module will assist existing board members clarify and understand their roles and responsibilities as member of the governing board, as well as for new board member orientation.

The module may qualify for Continuing Education Units (CEU) for professional certifications depending on the professional association.

### **Module Authors**

The author for this module is Peregrine Global Services headquartered in Gillette Wyoming and includes materials from a variety of sources. Peregrine Global Services through its Leadership Institute division has been conducting board governance workshops and consulting for organization since 2005.

### **Learning Outcomes**

The learning outcomes for the module are as follows. With the completion of this module, learners should be able to:

1. Understand the different types of nonprofit boards.
2. Understand the roles that board members fill.
3. Demonstrate leadership while serving on a nonprofit board.
4. Know the required elements for new board member orientation.
5. Describe the role of a board member.
6. Participate in board strategic planning.
7. Identify the board's mission, vision, and values.
8. Develop strategic goals for a nonprofit board.
9. Model ethical behaviors as a board member.
10. Understand how to build team approaches for the board of directors.
11. Conduct board member evaluation.
12. Know how to be a coach, mentor, and leader within the role of a board member.
13. Understand appropriate ways for advocacy.
14. Address common problems that many nonprofit boards face.
15. Conduct an annual board evaluation.
16. Understand the unique operating considerations of faith-based boards.
17. Differentiate the board member obligations between elected and appointed agency boards.
18. Know what to do when problems occur.
19. Be able to shift from a working board member role to a governing board member role.

## Curriculum

<u>Section</u>	<u>Topics / Subtopics</u>
Section 1: Understanding Boards	<ul style="list-style-type: none"> <li>• The Board of Directors</li> <li>• What is the Purpose of a Governing Board</li> <li>• How Are Board Members Chosen</li> <li>• What Roles to Board Members Fill?</li> </ul>
Section 2: Nonprofit Board Operations	<ul style="list-style-type: none"> <li>• Avoiding the Pitfalls</li> <li>• Nonprofit Advisory Boards: Why They Matter</li> </ul>
Section 3: Board Leadership	<ul style="list-style-type: none"> <li>• Effective Board Leadership</li> <li>• Compass-led vs. Weathervane Leaders</li> <li>• Culture of Inclusion</li> <li>• Personality Traits for an Effective Board Chair</li> </ul>
Section 4: New Board Member Orientation	<ul style="list-style-type: none"> <li>• Planning for a Successful Board Orientation</li> <li>• Conducting a Board Orientation</li> <li>• New Board Member Orientation Checklist Template</li> </ul>
Section 5: The Board Member's Clarity of Purpose	<ul style="list-style-type: none"> <li>• Understanding Clarity of Purpose</li> <li>• Mission, Vision, and Values Analysis</li> <li>• Nature of Volunteer Boards</li> </ul>
Section 6: Board Member Responsibilities and Board Governance	<ul style="list-style-type: none"> <li>• Board Member Responsibilities</li> <li>• The Dos and Don'ts of Successful Board Meetings</li> <li>• Board Responsibilities: How Do We Measure Up?</li> </ul>
Section 7: Chain of Command and the Importance of Unity of Effort	<ul style="list-style-type: none"> <li>• The Basics of Corporate Structure</li> <li>• Understanding the Chain-of-Command</li> <li>• Differentiating Between a CEO's &amp; Board of Directors' Responsibility</li> <li>• Structure of a Nonprofit Board of Directors</li> <li>• Organizational Operations: Who Does What?</li> <li>• Chain-of-Command: How Do We Measure Up?</li> </ul>
Section 8: Strategic Planning	<ul style="list-style-type: none"> <li>• Strategic Activities for Boards</li> <li>• The Role of the Board of Directors in Strategic Planning</li> <li>• Strategic Planning Essentials</li> <li>• Strategic Planning Criteria</li> <li>• A 4-Step Strategic Planning Process</li> <li>• SOAR Analysis</li> <li>• A Strategic Planning Template</li> </ul>

Section 9: Board Ethics	<ul style="list-style-type: none"> <li>• Nonprofit Board Member Codes of Conduct and Ethics</li> <li>• The board member SHOULD and SHOULD NOT</li> <li>• Board Ethics: How Do We Measure Up?</li> </ul>
Section 10: Board Teamwork	<ul style="list-style-type: none"> <li>• The Board as a Team</li> <li>• Strengthening Collaboration</li> <li>• Models of Team Development</li> <li>• Board Member Attributes for Board Teamwork</li> <li>• Committee Operational Analysis</li> <li>• Board Teamwork: How Do We Measure Up?</li> </ul>
Section 11: Board Team Builders	<ul style="list-style-type: none"> <li>• Governing as a Team</li> <li>• Board Diversity</li> <li>• Core Elements for a Successful Board Team</li> <li>• Board Member Builder Attributes</li> <li>• Barriers to Board Effectiveness</li> <li>• Board Team Builder Assessment</li> </ul>
Section 12: Board Evaluation	<ul style="list-style-type: none"> <li>• Board Members Legally Responsible for Effective Boards</li> <li>• Strong Reasons and Benefits for Regular Board Evaluations</li> <li>• Timing to Do a Board Evaluation</li> <li>• Board Evaluation Tools</li> <li>• Board Evaluation: Organizationally and as a Board</li> <li>• Assessing the Board's Role in Governance</li> <li>• Board Evaluation: How Do We Measure Up?</li> </ul>
Section 13: Board Members as Coaches, Mentors, and Leaders	<ul style="list-style-type: none"> <li>• Engaging New Board Members</li> <li>• Key Concepts</li> <li>• Board Member Leadership Attributes</li> <li>• Board Training</li> </ul>
Section 14 Board Advocacy	<ul style="list-style-type: none"> <li>• Reason for Advocacy</li> <li>• Are My Actions Beneficial to this Organization?</li> <li>• Lobbying</li> <li>• Board Advocacy: How Do We Measure Up?</li> <li>• Nonprofit board – Fundraising</li> </ul>
Section 15: Annual Board Evaluation	<ul style="list-style-type: none"> <li>• Self-Assessments for Nonprofit Board</li> <li>• Board Assessment Resources</li> </ul>
Section 16: Faith-based Boards	<ul style="list-style-type: none"> <li>• The Board's Role</li> <li>• Building Board Unity</li> </ul>
Section 17: Agency Boards - Appointed	<ul style="list-style-type: none"> <li>• Serving on an Appointed Board of Directors</li> </ul>

Section 18: Agency Boards - Elected	<ul style="list-style-type: none"> <li>• Electing Board Members</li> </ul>
Section 19: What to Do When Problems Occur	<ul style="list-style-type: none"> <li>• Problems of Performance</li> <li>• Problems of Purpose</li> <li>• Problems of Reform</li> </ul>
Section 20: Moving from a Working Board to a Governing Board	<ul style="list-style-type: none"> <li>• Working Boards vs. Governing Only Boards</li> <li>• Transitioning from a Working Board to a Governing Only Board</li> </ul>
Section 21: Summary and Assessment	<ul style="list-style-type: none"> <li>• Summary</li> <li>• Assessment</li> </ul>

### **Delivery**

The module is delivered using Peregrine’s Learning Management System (LMS) known as CMAD. Course instruction is with asynchronous online learning activities.

### **References & Resources**

Articles

#### **SECTION 1: UNDERSTANDING BOARDS**

What is the role of the board? <https://www.iod.com/services/information-and-advice/resources-and-factsheets/details/What-is-the-role-of-the-board>

What Is a Board of Directors? <https://investinganswers.com/dictionary/b/board-directors>

Boards in the time of coronavirus. <https://www.mckinsey.com/business-functions/strategy-and-corporate-finance/our-insights/boards-in-the-time-of-coronavirus>

#### **SECTION 2: NON-PROFIT BOARD OPERATIONS**

Nonprofit Advisory Boards: Why They Matter, How to Get Them Off the Ground.

<https://www.missionbox.com/article/59/nonprofit-advisory-boards-why-they-matter-how-to-get-them-off-the-ground>

How To Structure Your Nonprofit Board. <https://www.elevateclicks.com/the-nonprofit-marketing-blog/how-to-structure-your-nonprofit-board>

Basic Duties and Role of Nonprofit Boards. <https://www.thebalancesmb.com/what-the-heck-do-nonprofit-boards-do-2502281>

### SECTION 3: BOARD LEADERSHIP

Strategies for Effective Board Leadership. <https://www.boardeffect.com/blog/strategies-effective-board-leadership/>

Board Leadership and Performance in a Crisis.

<https://corpgov.law.harvard.edu/2020/05/13/board-leadership-and-performance-in-a-crisis/>

Selecting and Developing Board Leadership: Choose Your Leaders Wisely.

<https://blog.boardsource.org/blog/selecting-and-developing-board-leadership-choose-your-leaders-wisely>

The 3 Es of Effective Board Leadership. [https://knowledge.insead.edu/leadership-](https://knowledge.insead.edu/leadership-organisations/the-advantages-of-being-seen-as-authentic-14741)

[organisations/the-advantages-of-being-seen-as-authentic-14741](https://knowledge.insead.edu/leadership-organisations/the-advantages-of-being-seen-as-authentic-14741)

### SECTION 4: NEW BOARD MEMBER ORIENTATION

New Board Member Orientation: What THEY Need to Know.

<https://boardable.com/blog/board-member-orientation-what-they-need-to-know/>

A Guide to Board Orientation. [https://www.icd.ca/getmedia/a76ff843-a4c0-4c58-a5cd-](https://www.icd.ca/getmedia/a76ff843-a4c0-4c58-a5cd-a2c97d19140b/3-Board_Orientation.pdf.aspx)

[a2c97d19140b/3-Board\\_Orientation.pdf.aspx](https://www.icd.ca/getmedia/a76ff843-a4c0-4c58-a5cd-a2c97d19140b/3-Board_Orientation.pdf.aspx)

3 Elements Of Successful Board Orientations. [https://raybourn.com/3-elements-of-successful-](https://raybourn.com/3-elements-of-successful-board-orientations/)

[board-orientations/](https://raybourn.com/3-elements-of-successful-board-orientations/)

New Board Member Orientation Considerations. [https://insights.diligent.com/board-training-](https://insights.diligent.com/board-training-public-education/new-board-member-orientation-considerations)

[public-education/new-board-member-orientation-considerations](https://insights.diligent.com/board-training-public-education/new-board-member-orientation-considerations)

### SECTION 5: THE BOARD MEMBER'S CLARITY OF PURPOSE

Secrets of Successful Committees Clarity is Key. [https://cooperator.com/article/secrets-of-](https://cooperator.com/article/secrets-of-successful-committees/full)

[successful-committees/full](https://cooperator.com/article/secrets-of-successful-committees/full)

Why clarity of purpose is so important for both effective leadership and effective management.

<https://elisabethgoodman.wordpress.com/2019/10/09/why-clarity-of-purpose-is-so-important-for-both-effective-leadership-and-effective-management/>

Why Boards Need Clarity. [https://boardforward.com/201806/Why\\_Boards\\_Need\\_Clarity](https://boardforward.com/201806/Why_Boards_Need_Clarity)

Role Confusion on Nonprofit Boards: Promoting Board Engagement.

<https://scholarworks.gvsu.edu/cgi/viewcontent.cgi?article=1043&context=sphareview>

### SECTION 6: BOARD MEMBER RESPONSIBILITIES & BOARD GOVERNANCE

What are a Board Member's Responsibilities? <https://www.boardeffect.com/blog/board-member-responsibilities/>

Roles and Responsibilities. <https://boardsource.org/fundamental-topics-of-nonprofit-board-service/roles-responsibilities/>

Board Governance – Board Roles and Responsibilities.

<https://www.propelnonprofits.org/resources/board-roles-responsibilities/>

Corporate Governance: The Do's and Don't's of Successful Board Meetings.

<https://www.legalnature.com/guides/corporate-governance-the-dos-and-donts-of-successful-board-meetings>

Boardroom Best Practice: Lessons Learned from Board Assessments Across Europe.

[https://www.spencerstuart.com/-/media/bbp2017/bbp2017\\_ipe.pdf?la=en&hash=3A2C10C1C8779BDB9AE090320AA6A6F48F7C37D2](https://www.spencerstuart.com/-/media/bbp2017/bbp2017_ipe.pdf?la=en&hash=3A2C10C1C8779BDB9AE090320AA6A6F48F7C37D2)

## **SECTION 7: CHAIN OF COMMAND AND THE IMPORTANCE OF UNITY OF EFFORT**

The Basics of Corporate Structure.

<https://www.investopedia.com/articles/basics/03/022803.asp>

Developing an Effective Governance Operating Model.

<https://www2.deloitte.com/content/dam/Deloitte/global/Documents/Financial-Services/dttl-fsi-US-FSI-Developinganeffectivegovernance-031913.pdf>

How to Draw the Line Between a CEO's & Board of Directors' Responsibility.

<https://work.chron.com/draw-line-between-ceos-board-directors-responsibility-27494.html>

Structure of a Non-Profit Board of Directors. <https://bizfluent.com/info-12313816-organizational-structure-social-service-organization.html>

## **SECTION 8: STRATEGIC PLANNING**

Strategic Activities for Boards. <https://www.boardeffect.com/blog/role-board-directors-strategic->

[management/#:~:text=The%20board's%20role%20in%20strategic%20planning%20entails%20identifying%20priorities%2C%20establishing,execution%20of%20the%20strategic%20plan.](https://www.boardeffect.com/blog/role-board-directors-strategic-management/#:~:text=The%20board's%20role%20in%20strategic%20planning%20entails%20identifying%20priorities%2C%20establishing,execution%20of%20the%20strategic%20plan.)

The Role of the Board of Directors in Strategic Planning. <https://insights.diligent.com/board-of-directors/role-board-directors-strategic-planning>

What is a Strategic Planning Committee? <https://www.boardeffect.com/blog/what-is-a-strategic-planning-committee/>

SOAR Don't SWOT For Strategic Thinking. <https://institute.uschamber.com/soar-dont-swot-for-strategic-thinking/>

How to Use SWOT Analysis or SOAR Analysis. <https://slidemodel.com/how-to-use-swot-analysis-or-soar-analysis/>

Tapping the Strategic Potential of Boards. <https://www.mckinsey.com/business-functions/strategy-and-corporate-finance/our-insights/tapping-the-strategic-potential-of-boards>

## **SECTION 9: BOARD ETHICS**

Ethical Behavior for Board Members is Culturally Driven.

<https://www.boardeffect.com/blog/ethical-behavior-board-members-culturally-driven/>

Board of Directors' Code of Conduct (Example).

<https://www.icann.org/resources/pages/governance/code-of-conduct-en>

Nonprofit Board Member Codes of Conduct and Ethics. <https://boardsource.org/wp-content/uploads/2018/05/Code-of-Conduct-Ethics.pdf?hsCtaTracking=508c16c3-f23d-48cb-87e3-e72111881869%7Ce9e66529-f81f-4def-81c1-8973c53d66bc>

Understanding the Basics of Public Service Ethics.

[https://www.counties.org/sites/main/files/file-attachments/csac\\_ethics\\_booklet.pdf](https://www.counties.org/sites/main/files/file-attachments/csac_ethics_booklet.pdf)

## **SECTION 10: BOARD TEAMWORK**

How to Run a Board. <https://iveybusinessjournal.com/publication/how-to-run-a-board/>

Getting Back to Basics: Characteristics of an Effective Board.

<https://www.boardeffect.com/blog/getting-back-basics-characteristics-effective-board/>

Board Member Teamwork: Strengthening Collaboration.

<https://landing.directorpoint.com/board-members-2/strengthening-board-collaboration/>

Nonprofit Boards as Teams, Part 2: Models of Team/Board Development.

<https://charitychannel.com/nonprofit-boards-as-teams-part-2-models-of-teamboard-development/>

Why Conflict on Your Board of Directors is a Good Thing. <https://nonprofitHub.org/board-of-directors/conflict-on-your-board-of-directors/>

### **SECTION 11: BOARD TEAM BUILDERS**

Building an Effective Board of Directors. <https://www.boardeffect.com/blog/building-effective-board-of-directors/>

Building a Winning Board Team. <https://www.starboardleadership.com/board-chair-companion/building-a-winning-board-team/>

Governing as a Team. <https://boardsource.org/resources/governing-as-a-team/>

How to Deal with a Micromanaging Board. <https://blog.joangarry.com/micromanage-board/>

### **SECTION 12: BOARD EVALUATION**

Evaluating the Board of Directors.

<https://www.investopedia.com/articles/analyst/03/111903.asp>

How to Evaluate a Board of Directors and Each Board Member (For-Profit and Non-Profit).

<https://managementhelp.org/boards/evaluating-board.htm>

How to Measure Board Effectiveness. <https://insights.diligent.com/board-assessments/how-measure-board-effectiveness>

The Board Perspective: A Collection of McKinsey Insights Focusing on Boards of Directors.

<https://www.mckinsey.com/~media/mckinsey/featured%20insights/leadership/the%20board%20perspective/the-board-perspective.ashx>

### **SECTION 13: BOARD MEMBERS AS COACHES, MENTORS AND LEADERS**

“Board Mentors” – A Strategy For Engaging New Board Members.

<https://www.starboardleadership.com/board-chair-companion/board-mentors-a-strategy-for-engaging-new-board-members/>

Mentor Your Way to Board Development.

<https://www.thecommunityfoundationmartinstlucie.org/wp-content/uploads/2019/01/MENTOR-YOUR-WAY-TO-BOARD-DEVELOPMENT-BoardSource.pdf>

Basic Guidelines and Sample Agenda for Board Training Session.

<https://managementhelp.org/boards/training-members.htm#:~:text=Board%20training%20conveys%20the%20knowledge,and%20needs%20of%20the%20organization.>

Board Governance Depends on Where You Sit. <https://www.mckinsey.com/featured-insights/leadership/board-governance-depends-on-where-you-sit>

#### **SECTION 14: BOARD ADVOCACY**

In Times of Change, Board Members Must Be Advocates. <https://boardsource.org/research-critical-issues/stand-mission-advocacy/>

Three Steps to Working With Your Board To Advance Advocacy.

<https://nlctb.org/stories/board-advocacy/>

Make Advocacy A Part of Every Board Members' Duty.

<https://www.philanthropy.com/article/Opinion-Make-Advocacy-a-Part/232333>

The CEO Guide to Boards. <https://www.mckinsey.com/featured-insights/leadership/the-ceo-guide-to-boards>

#### **SECTION 15: ANNUAL BOARD EVALUATION**

Board Performance Evaluations That Add Value.

<https://corpgov.law.harvard.edu/2018/05/18/board-performance-evaluations-that-add-value/>

Board Performance Evaluation Tools and Corporate Governance. <https://diligent.com/en-gb/blog/board-performance-evaluation-tools-corporate-governance/>

Self-Assessments for Non-Profit Boards. <https://www.councilofnonprofits.org/tools-resources/self-assessments-nonprofit-boards>

#### **SECTION 16: FAITH-BASED BOARDS**

Building Board Unity. <https://www.biola.edu/blogs/good-book-blog/2017/building-board-unity>

How to Build Board Unity. <https://christianleadershipalliance.org/blog/2019/05/13/how-to-build-board-unity-by-randy-bronkema/#/program/e0610f3c5a66d2aceff81924beeccd70>

Religious Institution Board Members: What Makes A Good One?

<https://boardable.com/blog/religious-institution-board-member-traits/>

#### **SECTION 17: AGENCY BOARDS – APPOINTED**

County-Appointed Board Member Handbook.

<https://www.sublettewyo.com/DocumentCenter/View/72/Handbook?bidId=>

How to Get Appointed to Boards and Commissions (California Example).

<https://a25.asmdc.org/article/how-get-appointed-boards-and-commissions>

How to be Appointed to a Board of Directors. <https://www.wikihow.com/Be-Appointed-to-a-Board-of-Directors>

Roles and Responsibilities for a Library Board of Trustees. <https://insights.diligent.com/library-board-management/roles-responsibilities-library-board-trustees>

### **SECTION 18: AGENCY BOARDS – ELECTED**

Electing New Board Members: Making the Magic Happen.

<https://www.boardeffect.com/blog/electing-new-board-members-making-magic-happen/>

Board of Directors Election Process. <https://electionbuddy.com/process/ballot-types/board-of-directors-elections>

Board Member Election Process: Secrets for Success.

<https://www.boardeffect.com/blog/board-member-election-process/>

How to Become a School Board Member: What to Know. <https://insights.diligent.com/board-development-public-education/how-become-school-board-member-what-know>

### **SECTION 19: WHAT TO DO WHEN PROBLEMS OCCUR**

How to Solve the Biggest Problems in A Board of Directors.

<https://www.waltersmanagement.com/community-insights/how-to-solve-the-biggest-problems-in-a-board-of-directors/>

Making Sense of Dysfunctional Boards To Generate Better Board Decisions.

<https://www.boardeffect.com/blog/making-sense-dysfunctional-boards-generate-better-board-decisions/>

Problem Boards or Board Problem? <https://nonprofitquarterly.org/problem-boards-or-board-problem/>

The Boards Role in Crisis Management. <https://www.osler.com/osler/media/Osler/reports/risk-management/Board-of-directors-role-in-crisis-management.pdf>

### **SECTION 20: MOVING FORM A WORKING BOARD TO A GOVERNING BOARD**

Why Boards Micro-Manage and How To Get Them To Stop.

[http://help4nonprofits.com/NP\\_Bd\\_MicroManage\\_Art.htm](http://help4nonprofits.com/NP_Bd_MicroManage_Art.htm)

Advice for Transitioning to a Governing Board. <https://www.landtrustalliance.org/news/advice-transitioning-governing-board>

Board Passages: Three Key Stages in a Non-Profit Board's Life Cycle.

<https://charlesmcelveen.com/wp-content/uploads/2018/06/3-Key-Stages-NFP-Board.pdf>

Videos

## SECTION 1: UNDERSTANDING BOARDS

### **How do you define corporate governance?**

By Susan Angele, KPMG's Board Leadership

Dec 18, 2016 <https://www.youtube.com/watch?v=mkmr6iS4qH4>

### **Understanding the Board's Perspective**

Oct 30, 2015 <https://www.youtube.com/watch?v=Zz9dKlafF6U>

### **What Does a Board of Directors Do??**

Oct 4, 2011 [https://www.youtube.com/watch?v=\\_d8mSo-vG58](https://www.youtube.com/watch?v=_d8mSo-vG58)

### **The Corporate Board of Directors**

Sep 10, 2017 <https://www.youtube.com/watch?v=ZlWWKlPptJI>

## SECTION 2: NON-PROFIT BOARD OPERATIONS

### **Modern nonprofit board governance -- passion is not enough!**

Chris Grundner | TEDxWilmington

Sep 8, 2014 <https://www.youtube.com/watch?v=MlF9yJVldwQ>

### **Company Directors - Good Board Meetings**

Sep 16, 2009 <https://www.youtube.com/watch?v=nfP5N9Yc72A>

## SECTION 3: BOARD LEADERSHIP

**HOW TO BE A LEADER** - Motivational Speech By Simon Sinek

<https://www.youtube.com/watch?v=urrYhnaKvy4>

## SECTION 4: NEW BOARD MEMBER ORIENTATION

### **Nonprofit Board Recruitment and Orientation**

Oct 30, 2018 This video goes over the responsibilities of the members of the board of directors. <https://www.youtube.com/watch?v=PSwRhTjDEtU>

## **Give Your Board Members a Proper Orientation and Watch Them Soar**

By Amy Eisenstein

<https://www.amyeisenstein.com/give-board-members-proper-orientation-watch-them-soar/>

### **SECTION 5: THE BOARD MEMBER'S CLARITY OF PURPOSE**

#### **Simon Sinek: Start with why.**

Here's the link to the Original Version of this amazing, inspiring and thought provoking talk by Simon Sinek: Start with why - how great leaders inspire action.

<https://www.youtube.com/watch?v=IPYeClTpxw>

### **SECTION 6: BOARD MEMBER RESPONSIBILITIES & BOARD GOVERNANCE**

#### **Responsibilities of the Board of Directors**

Feb 21, 2014 <https://www.youtube.com/watch?v=g9KFP7vheKQ>

### **SECTION 7: CHAIN OF COMMAND AND THE IMPORTANCE OF UNITY OF EFFORT**

#### **Span of Control and Unity of Command**

Sep 14, 2014 <https://www.youtube.com/watch?v=Zn0UWReCafs>

#### **Unity & Chain of Command**

<https://www.firerescue1.com/hazards-hazmat/videos/unity-chain-of-command-PJcybf1ZcjWMDrIm/>

### **SECTION 8: STRATEGIC PLANNING**

#### **What is Strategic Planning, Really?**

Apr 9, 2012 Before starting any strategic planning process, it is essential to make sure your staff or team members have the same expectations of what the outcomes will be.

<https://www.youtube.com/watch?v=mLJ34L5UW4E>

#### **Strategic Business Model Canvas**

Oct 14, 2014 THE STRATEGIC BUSINESS MODEL CANVAS DESCRIBES THE CORRELATIONS BETWEEN THE COMPONENTS OF THE STRATEGY.

<https://www.youtube.com/watch?v=aszAjpNwTM>

#### **Overview of the Strategic Planning Process**

Oct 27, 2016 Today's whiteboard video is an overview of the strategic planning process. Instead of going through a bullet-pointed list, we'll do it in the form of an illustration.

[https://www.youtube.com/watch?v=s\\_OvXeUQV3o](https://www.youtube.com/watch?v=s_OvXeUQV3o)

## **SECTION 9: BOARD ETHICS**

### **Ethical Boardroom Interviews Mr Brian Stafford – CEO Diligent Corporation**

By [ethicalboardroom](#)

<https://ethicalboardroom.com/ethical-boardroom-interview-mr-brian-stafford-ceo-diligent-corporation/>

### **Building an Ethical Business Culture: The Role of the Board Part 1**

Oct 11, 2010 <https://www.youtube.com/watch?v=Irl6R8Ghnzg>

## **SECTION 10: BOARD TEAMWORK**

### **Startup Boards: Board Functions and Responsibilities**

Feb 4, 2015 <https://www.youtube.com/watch?v=0UB2Y86N7Vw&pp=QAA%3D>

## **SECTION 11: BOARD TEAM BUILDERS**

### **11 Videos to Inspire Collaboration and Teamwork**

February 24, 2015 By [Melissa Maxwell](#)

<https://teamings.com/blog/11-videos-to-inspire-collaboration-and-teamwork/>

## **SECTION 12: BOARD EVALUATION**

### **Board Assessment and Evaluation**

Jan 27, 2016 In this brief video on board assessment and evaluation, Cynthia Woolbright explains why self-evaluation not only contributes to a better understanding of a board's effectiveness as a group, but also the critical role each member plays within the group

<https://www.youtube.com/watch?v=O2Bdf1wkSS8>

### **Board Evaluation Best Practices**

Jan 19, 2017 Evaluations are a valuable process for helping determine how effectively the board is operating and identify the areas where performance can be improved.

[https://www.youtube.com/watch?v=NQ4jWLZK4\\_0](https://www.youtube.com/watch?v=NQ4jWLZK4_0)

## SECTION 13: BOARD MEMBERS AS COACHES, MENTORS AND LEADERS

### Business Coaching & Board Meetings, A Member View

<https://www.youtube.com/watch?v=cv3OI6hDFZY>

### What Is Executive and Leadership Coaching? And Why You need it.

As an executive / leadership coach, Chris Ruisi understands the special challenges faced by today's business owners and leaders. <https://www.youtube.com/watch?v=zwWWJ4ubXRI>

## SECTION 14: BOARD ADVOCACY

### Startup Boards: Board Functions and Responsibilities

Feb 4, 2015 <https://www.youtube.com/watch?v=OUB2Y86N7Vw>

## SECTION 15: ANNUAL BOARD EVALUATION

### Board Evaluation

Mar 11, 2009 Tips for developing Board evaluation processes

<https://www.youtube.com/watch?v=562hBRDe1IM>

## SECTION 16: FAITH-BASED BOARDS

### Kinds of Boards for Faith-based Schools

May 6, 2019

[https://www.youtube.com/watch?v=wkYiXXA\\_Sml&list=UUpKX9Zc\\_SGnU2Se5BAJ3aCw&index=1](https://www.youtube.com/watch?v=wkYiXXA_Sml&list=UUpKX9Zc_SGnU2Se5BAJ3aCw&index=1)

### Video: Faith-Based Disaster Preparedness

[https://oru.edu/news/oru\\_news/20200812-video-faith-based-disaster-preparedness.php](https://oru.edu/news/oru_news/20200812-video-faith-based-disaster-preparedness.php)

## SECTION 17: AGENCY BOARDS – APPOINTED

### How Citizens are Appointed to Boards and Commissions

In this excerpt of Why Bother? Austin City Government 101, chairs of the city's boards and commissions discuss how they were appointed to serve.

<https://www.youtube.com/watch?v=ZrAhaggwWuU>

### Boards & Commissions Information Webinar

Learn more about how YOU can help guide your city. Citizen volunteers who now serve on one of the city's boards and commissions share their mission and answer your questions.

<https://www.youtube.com/watch?v=i5mXPtPawEQ>

## SECTION 19: WHAT TO DO WHEN PROBLEMS OCCUR

### **10 Reasons Boards Fail**

Dec 5, 2013 When running an organisation, it's important to have a board of directors who work well together. <https://www.youtube.com/watch?v=fsSloGaF-8A>

### **How Board Chairs Can Lead with Excellence During a Crisis**

By [Kristen Hay](#) | April 26th, 2020 | [Nonprofit Boards](#), [Webinars](#)

<https://bloomerang.co/blog/video-how-board-chairs-can-lead-with-excellence-during-a-crisis/>

### **Betsy Atkins on The Role of the Board in Managing Crisis**

Jul 21, 2020 One of the key responsibilities of a company's board is to lead through a crisis.

<https://www.youtube.com/watch?v=xtpB8z8oSfk>

### **Learning from the Past: Corporate Governance Before and After the Financial Crisis**

Jun 6, 2019 <https://www.youtube.com/watch?v=nPfEKguy5gY>

## SECTION 20: MOVING FROM A WORKING BOARD TO A GOVERNING BOARD

### **The Board's Role in Strategy and Leadership**

NACD BoardVision Jul 30, 2014 <https://www.youtube.com/watch?v=yUtJOPOgcXw>

### **Startup Boards: Forming & Organizing Your Board**

Feb 4, 2015 <https://www.youtube.com/watch?v=SEK6lbuYjnQ>

### **Why You're Micromanaging, and How to Stop**

You don't have to do everything yourself. MARCH 04, 2016

<https://hbr.org/video/4784563640001/why-youre-micromanaging-and-how-to-stop>

### **Our Board micro-manages - what do we do?**

Oct 24, 2010 <https://www.youtube.com/watch?v=c6wDSG2BD5Q>

### **Board Meeting Example**

Jun 25, 2017 Excerpts from a 2014 meeting of the Community Television of Santa Cruz County Board of Directors Meeting. This video showcases concepts of boards (and small committees) in Robert's Rules of Order <https://www.youtube.com/watch?v=WBXJEJCsULw>

## **Assessment**

Throughout the module, there are in-progress quizzes and short exercises to ensure understanding of the instructional content. A completion certificate is issued when the learner obtains at least 80% on the final exam.

## **Hours and Articulation**

Learner hours are shown in the following table. The hours are based on both the time within the module and time away from the module conducting application activities.

<b><u>Section</u></b>	<b><u>Hours</u></b>
Section 1: Understanding Boards	1.5
Section 2: Nonprofit Board Operations	1
Section 3: Board Leadership	1.5
Section 4: New Board Member Orientation	1
Section 5: The Board Member's Clarity of Purpose	1
Section 6: Board Member Responsibilities and Board Governance	1
Section 7: Chain of Command and the Importance of Unity of Effort	1.5
Section 8: Strategic Planning	1
Section 9: Board Ethics	1.5
Section 10: Board Teamwork	1
Section 11: Board Team Builders	1
Section 12: Board Evaluation	1.5
Section 13: Board Members as Coaches, Mentors, and Leaders	1
Section 14 Board Advocacy	1
Section 15: Annual Board Evaluation	1

Section 16: Faith-based Boards	1.5
Section 17: Agency Boards - Appointed	1
Section 18: Agency Boards - Elected	1
Section 19: What to Do When Problems Occur	1.5
Section 20: Moving from a Working Board to a Governing Board	1
Section 21: Summary and Assessment	1.5
<b>Total Hours</b>	<b>25</b>