



# Healthcare Administration

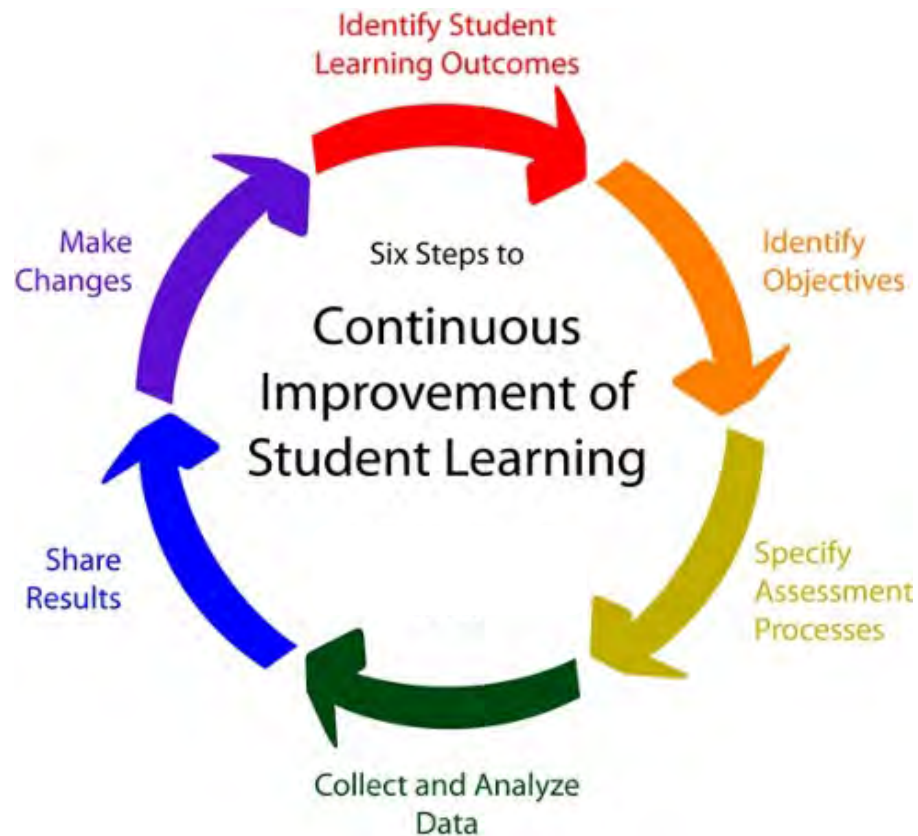
## Academic Programmatic Assessment



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# The Challenge



Assessment of learning outcomes is a key requirement for both institutional accreditation and programmatic certification.

The challenge is finding the right assessment tool that is flexible, comprehensive, and affordable with an external comparison that corresponds to the program.



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# Healthcare Administration Assessment

**A customizable, program-level assessment solution with in-depth reporting and data analysis to help satisfy assurance of learning requirements.**



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# Solution Objectives

- + Provide a meaningful, cost-effective, and practical solution to the evaluation of programmatic learning outcomes.
- + Conduct comparisons of the program's results to one or more external aggregate pools.
- + Conduct internal analysis of the program.
- + Directly measure retained student knowledge.
- + Address accreditation requirements.



# Global Business Education Assessment

## Solutions to measure and build skills:

- + *Critical Thinking / Problem Solving*
- + *Leadership*
- + *Career Management*

## Address Career Readiness Competencies by:

- Identifying where gaps in performance exist due to conceptual errors or wrong conclusions
- Measuring students' proficiency in concepts and practices of leadership
- Demonstrating students' technical knowledge in industry-specific competencies



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# The Healthcare Administration Assessment Solution

Peregrine Global Solutions provides normed, summative assessment solution for Healthcare Administration (HCA) academic programs used for internal and external programmatic evaluations.

The customizable solution is easily managed and can be effectively integrated into any HCA program to evaluate retained student knowledge associated with the program's learning outcomes.

The assessment solution is specifically designed to address programmatic accreditation and certification requirements related to learning outcomes and competency assessment, quality assurance, and external academic benchmarking.



## Healthcare Administration

Academic Programmatic Assessment

Peregrine Academic Services provides nationally normed, summative assessment services for **Healthcare Administration** academic programs that are used for internal and external programmatic evaluation. The customizable exams are delivered online and can be effectively integrated into any undergraduate or graduate program to comprehensively evaluate retained student knowledge associated with the academic degree program's learning outcomes.

The assessment service is specifically designed to address CAHME accreditation and AUPHA certification requirements related to learning outcomes assessment, quality assurance, and external academic benchmarking.

### Structure

It is a fully online assessment with a unique design that allows for non-proctored administration to both on-campus and remote students in a secure test environment.

### Topics

The assessment spans 23 Topical areas organized under five domains identified by the Healthcare Leadership Alliance.

### Customization

Our flexible design lets you create assessments that best align with your Healthcare Administration and/or Management general program as well as specializations.

### Support

Unmatched client support to assist with your test administration and report interpretation every step of the way. We also provide LTI integration so that the assessment can be administered through a course shell within your school's LMS.

### Comprehensive Reporting

You receive immediate access to all institutional and individual assessment scores/results via our Client Admin site. This intuitive and flexible reporting system generates a wide range of comparative reports across time, cohorts, to name a few, for sophisticated in-depth analysis.

+

For a full tour of this dynamic assessment resource, contact us today!

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# The Accreditation Relationship

The HCA Assessment Solution is designed to address most CAHME accreditation (graduate) and AUPHA certification (undergraduate) requirements related to:



Learning Outcomes | Quality Assurance | Direct Measurement | Programmatic Evaluation



# Key Features

- + **Build a specific assessment solution aligned with learning outcomes by selecting from 23 available healthcare administration topics.**
- + **Integrate directly into the learning management system (LMS) for seamless delivery to the students and automated gradebook posting.**
- + **Client Admin with 24/7 unlimited access to the individual student results and analysis reports.**
- + **Benchmarking of scores with other institutions based on institutional demographics.**
- + **Randomized exam question delivery that does not require an exam proctor.**



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# 23 Healthcare Administration Topics

Each HCA Topic has 6-12 Subjects

## Communications and Relationship Management

1. Communication Skills
2. Facilitation and Negotiation
3. Relationship Management

## Leadership

4. Communicating Vision
5. Leadership Skills and Behavior
6. Managing Change
7. Organizational Climate and Culture

## Professionalism

8. Contributions to the Community and Profession
9. Personal and Professional Accountability
10. Professional Development and Lifelong Learning

## Knowledge of the Healthcare Environment

11. Healthcare Personnel
12. Healthcare Systems and Organizations
13. The Community and the Environment
14. The Legal Environment of Healthcare Administration
15. The Patient's Perspective

## Business Knowledge and Skills

16. Financial Management
17. General Management
18. Human Resource Management
19. Information Management
20. Organizational Dynamics and Governance
21. Quality Improvement
22. Risk Management
23. Strategic Planning and Marketing



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# Validity and Reliability

Peregrine Academic Services places a high priority on ensuring the validity and reliability of the assessment services. These practices begin at the design stage and continue through beta-testing, and with ongoing regularly scheduled quality reviews. For additional information regarding the reliability process, please refer to the following peer-reviewed article:

Oedekoven, O. O., Napolitano, M., Lemmon, J., & Zaiontz, C. (2019). Determining test bank reliability. *Transnational Journal of Business*, 4(Summer), 63-74.



# Solution Pricing

Pricing is based on annual solution projections for all services used.

Pricing includes complete access to individual results, reports, and analytics.

PRICING FOR ALL ASSESSMENT SERVICES		
SERVICES PER YEAR	PRICE PER EXAM	
	BA/BS/GRAD	AA/AS
1-100	\$45	\$23
101-500	\$40	\$20
501+	\$36	\$18



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**ACADEMICS • LEADERSHIP • PUBLICATIONS**

**We are catalysts for change.**

**We believe that we can contribute to improving the quality of higher education.**

**We believe we can develop values-based leaders who make a difference in our world.**

**We lead change by leveraging a diversity of talented people across a broad spectrum of disciplines, backgrounds, experiences, and cultures.**

**Together with our clients and partners, we believe that we can change the world.**



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